

## ***NOTICE OF DATA PRIVACY INCIDENT***

Mid-Atlantic Surgical Group (“Mid-Atlantic”) writes to inform you of a recent event that occurred at a third-party provider that may impact the privacy of some of your information. This event did not occur on Mid-Atlantic’s systems, which remain secure, but did impact patient data maintained and stored on a third-party system. While we are unaware of any attempted or actual misuse of information at this time, we are providing this notice in an abundance of caution, to inform those potentially impacted of the incident, our response, and steps you may take to help protect your information, should you feel it necessary to do so. The confidentiality, privacy, and security of information in Mid-Atlantic’s care is one of its highest priorities and Mid-Atlantic takes this incident very seriously.

**What Happened?** Mid-Atlantic recently became aware of suspicious activity on its third-party application, Medstreaming, that hosts certain patient information. Mid-Atlantic immediately took steps to confirm the security of its environment, and the involved third-party system, and launched an investigation to determine the nature and scope of the activity. Medstreaming also launched an investigation to determine the nature and scope of the activity on its network. Medstreaming’s investigation determined that there was unauthorized access to its systems on May 13, 2025, and that patient information stored on the involved system was viewed or downloaded during that time.

Medstreaming is undergoing a diligent and comprehensive review of the impacted data, with the assistance of third-party subject matter specialists, to identify sensitive information that was impacted in the event and to whom it belonged, as well as to identify contact information for impacted individuals. The data review is ongoing, and upon completion of the review, Medstreaming will be providing written notification to potentially impacted individuals for whom they are able to locate addresses.

**What Information Was Involved?** The following types of information were present on the involved Medstreaming system and were therefore impacted in this event: names, dates of birth, and medical information including, but not limited to, prescription information, treatment information, dates of treatment, types of treatment, surgical procedure information, medical history, doctor information, health insurance information and medical record numbers. Please note that these are generally the types of information expected to be impacted in this event, however, it does not mean that every person impacted had each of these types of data impacted. At this time, we have no evidence that information was subject to actual or attempted misuse as a result of this incident.

**What We Are Doing.** The confidentiality, privacy, and security of information within our care is among Mid-Atlantic’s highest priorities. Upon learning of the incident, we took immediate steps to confirm the security of our environment and work with Medstreaming to investigate the activity. We also commenced a forensic investigation to understand the nature and scope of the incident and to ensure any threat to our environment was contained. As part of our ongoing commitment to the privacy of information in our care, we are reviewing our policies, procedures, and processes related to the storage and access of sensitive information to reduce the likelihood of a similar future incident.

**For More Information.** Potentially affected individuals may have questions regarding this incident that are not addressed in this notification. If you have additional questions and believe you may be impacted by this incident, please call the dedicated toll-free assistance line at 1-833-380-4985, Monday through Friday, excluding holidays, from 8:00 am to 8:00 pm Eastern time. You may also write to Mid-Atlantic at 6507 Deer Pointe Drive, Salisbury, Maryland, 21804.

**What You Can Do.** While Mid-Atlantic is not aware of any actual or attempted misuse of information as a result of this incident, Mid-Atlantic nonetheless encourages potentially affected individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and to monitor your credit reports for suspicious activity. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Individuals may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If an individual is a victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should an individual wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without their consent. However, individuals should be aware that using a credit freeze to take control over who gets access to the personal and financial information in a credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should individuals wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19016

Individuals may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, individuals will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the appropriate state Attorney General. This notice has not been delayed by law enforcement.

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade

Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, DC 20001; 1-202-442-9828; and [oag.dc.gov](http://oag.dc.gov).

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.